Quick9 <> PMG User Guide

What is Quick9?

Quick9 is a golf app designed to help **golf groups, societies, and larger communities** easily **organise, find, and join games**. Used by players worldwide, Quick9 simplifies the process of socialising games and managing player sign-ups, making it easier than ever to get a game together.

Quick9 was founded with a simple goal: to help golfers **spend more time on the course playing social golf**—a mission we fully support at **PlayMoreGolf**!

What does the Quick9 integration offer PMG users?

PlayMoreGolf (PMG) has partnered with **Quick9** to make it easier for PMG members to find and join more games—both at their **home club** and across the wider **PMG network**.

Through this partnership, we've built an **integration** with Quick9, giving PMG members **exclusive access** to a **PMG Quick9 Group**. This group serves as a hub where members can:

Share spare tee time slots from their own bookings.

V Discover available games at their home club and other PMG courses.

Join social rounds with fellow PMG members and expand their golf network.

This integration means that any **available slots** in your tee bookings can be easily shared—without any extra effort—helping more PMG members find a game, play more often, and enjoy a more **social** golf experience.

Setting up Quick9

How to Get Started with Quick9

Getting started with Quick9 is quick and easy. Follow these simple steps to set up your account and start finding more games:

1. Download and install Quick9

 You can download Quick9 for your mobile device here: <u>https://quick9.onelink.me/9LaH</u>

2. Open the app and log in

- Open Quick9 once installed.
- Select Log in > Continue with email.

1 You must sign-in using email, do not sign-in using Google or Apple

• Enter the same email you use to access PlayMoreGolf, then tap **Verify my email address** in the verification email that you will receive.

1 Make sure to open the email link on the device where Quick9 is installed.

3. Complete your profile

- Update your **profile details**, including your name and handicap.
- Tap **Save and continue** to access the exclusive PMG Quick9 Group.

4. One-Time PMG Login for Game Bookings

- When you first join a game in Quick9, you'll be prompted to log in to your PlayMoreGolf account.
- This is a **one-time login**—once completed, you'll be able to manage PMG bookings seamlessly through Quick9 without needing to log in again.

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| | NO. | | | | |
| | Sign in to PlayMoreGolf | | | | |
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Image 1

Once the above set up process is complete, you'll be part of the **exclusive PMG Quick9 Group**, ready to find and join golf games with other PlayMoreGolf members.

How it Works in PlayMoreGolf

Adding a tee booking to Quick9

To send a tee booking and available slots to **Quick9**, follow the usual tee booking process:

- 1. Select the **course** you wish to play at
- 2. Select the number of players
- 3. Select the **date** on which you wish to play
- 4. Select your preferred tee time

On the **confirmation and booking screen**, you'll see a new option at the bottom:

"Advertise spare slots on Quick9 for this tee booking" (toggle switch).

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|--------------|-------------|-----------------------|---|---|----------------------|----------------------|------------|-----------------------|-------|
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| ÷ | | 11:00am ★ 5 Points | | TeeWiz Test Co | ourse | | * | 11:50am ★ 5 Points | |
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| E. | | 4 Points | Online cancellation | s are not available for this b their sole discreti | ooking. The c on. | lub may refund it at | | 4 Points | |
| | | 3:00pm * | Notify my buddies They can book onto | your tee time separately. | | | × | 3:50pm ★ | |
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| | | 3 Points | | | | | | 3 Points | |
| | | 5:00pm ★ 2 Points | 5:10pm \star 2 Points | 5:20pm ★ 2 Points | 5:30pm 1 2 Points | * 5:40pn 2 Point | n \star | 5:50pm 🖈 2 Points | |
| | BACK TO TOP | 6:00pm * | | | | | | | |
| | | 2 Points | | | | | | | |
| | | | | | | | | | |

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You can also tap the "+" button in Quick9 to access a link that takes you directly to game creation in PlayMoreGolf.

How it works

• Enabling the toggle: When you select "Book Round", the game will be created in Quick9, and any available slots will be advertised for PMG members to join.



• Not enabling the toggle: The game will not be sent to Quick9.

Example

If you book a **10:00 AM tee time on Monday, March 10, 2025**, and enable the toggle, Quick9 will create a game at the same time, date, and location, showing any open slots for PMG users to join.

Who can see the game in Quick9?

If you choose to send a game to Quick9 then that game (and available slots) will be notified to other PMG users who:

- 1. Are active users of the Quick9 PMG group, and
- 2. Have set their distance filters to include the relevant club/course.

Buddies and Guests

If you're booking a round with **buddies**, **guests**, **or both**, you can still send the game (and available slots) to **Quick9**.

If your buddies have **Quick9 user profiles**, they will appear as named **joiners** in the game. If they **don't** have Quick9 profiles, they will be listed as **"Unknown PMG Member"**. Guests will be shown as **"Guest"** in Quick9.

Cancelling a tee booking in PMG and Quick9

Tee bookings can be cancelled in the normal way.

- 1. Go to My Bookings
- 2. Open the booking you want to cancel
- 3. Select "Cancel Booking" in the summary screen.



Image 5

How cancellation affects Quick9

The effect of the cancellation on the game in Quick9 will depend on whether any other players have joined the tee time from Quick9:

- 1. No one joined via Quick9 or PMG The game is completely removed from Quick9.
- Others joiners via Quick9 You (and any Buddies/Guests you added) will be removed from the game in Quick9, but other joiners will remain in the game.

How it Works in Quick9

The PMG Group

All **PMG users** are automatically added to the **PMG Quick9 Group**, which is exclusively for PMG members and where playing opportunities are shared.

This group is fully integrated with the main **PMG system**, allowing tee bookings to be seamlessly shared to **Quick9** without any manual effort from users.



PMG Distance Filter

The **PMG Quick9 Group** is open to all **UK members of PlayMoreGolf**, meaning there will be a large number of members and games available. To ensure you only see **relevant games** and receive **notifications that matter to you**, we recommend setting your **preferred distance filter**.

What is the PMG Distance Filter?

The **distance filter** lets you specify a **radius from your home club**, ensuring you only receive notifications about games at **PMG courses within this area**. Games outside your selected radius will not appear in your feed or trigger notifications.

- By default, the filter is set to **25 miles**.
- You can increase or decrease this radius to suit your preferences.



Image 7

How to Change Your PMG Distance Filter

- 1. Go to the Profile section.
- 2. Select your profile and tap Edit on the My Profile screen.
- 3. Adjust the distance filter radius using the slider.
- 4. Tap Save once you're happy with the new setting.

You'll also see a message in the **Game List** confirming that a distance filter is applied. Tap **Edit** from this message to quickly access the filter settings.

| × | Edit my profile | | Save | | | |
|--|---|----|-------|--|--|--|
| Last name * Smith | | | | | | |
| Gender Male | Female Other | | | | | |
| Birth Month - March 199 | 99 | | × | | | |
| Your regular clu | ub * | | | | | |
| Williamstow Outer Ring Ro | vn Golf Course oad, Williamstown, Waterford | Cl | hange | | | |
| PlayMoreGolf g | game distance filter (miles) | | 25 mi | | | |
| i How g | game distance filter works? | | > | | | |
| Handicap 18.5 | | | | | | |
| About Golf is my way to unwind and stay active. I play mostly for fun but always enjoy the challenge of getting better. | | | | | | |
| | | | | | | |

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Disabling the PMG Distance Filter

If you wish to **disable the distance filter**, follow these steps:

- 1. Go to My Profile.
- 2. Deactivate the **distance filter toggle**.



Important: Disabling the filter means you'll see **all** games posted in the **PMG Quick9 Group**, regardless of location, and receive notifications for every new game across the UK. We strongly recommend **keeping a distance filter active** to avoid receiving notifications for games outside your preferred area. Adjusting the filter ensures a more **personalised experience** while keeping your game feed relevant.

Quick9 Notifications

Quick9 sends notifications (both in-app and push notification) about games added to the **PMG Quick9 Group**. However, you'll only receive notifications for games happening at **clubs or courses within your selected distance radius**.

Managing Notifications

- When you first log in to Quick9, you'll be asked if you want to **enable notifications**.
- You can turn notifications on or off anytime from the Profile section.
- Simply toggle the **Notifications** setting to enable or disable alerts as needed.
- You will then need to disable the notifications in your devices settings.



Types of notification

If enabled, you will receive notifications about the following:

| Notification | In-app | Push |
|---|--------------|--------------|
| A new game has been added to the group | \checkmark | \checkmark |
| You have been invited to a game | | \checkmark |
| A player has joined a game you are participating in | | |

| Notification | In-app | Push |
|---|--------|------|
| A player has withdrawn from a game you are participating in | | |
| Changes have been made to a game you are participating in | | |
| New comment in a game you are participating in | | |
| Cancellation of a game you are participating in | | |
| Reminder for a game you have joined (24hr before) | | |
| Reminder for a game you have joined (1hr before) | | |
| Reminder to add a score to a game you played (24hr after game completion) | | |

Game list/schedule

The Games section shows you all shared games. These games are automatically created when a PMG user makes a tee booking and selects to share it to Quick9.

Each game is represented by a card. Game cards for past games are shown with a white background, and current or future games are shown with a pale green background.

Information displayed in game cards:

- Group Name: Identifies the specific group the game is for.
- Game Title: A name for the game
- Start Time: When the game is scheduled to begin.
- Game location: Where the game will be played.
- Your Status: Indicates whether you've joined or been invited.
- Game Length: Hole count.
- Participants: Current number of joiners vs. maximum capacity.
- Availability: A checkmark 🗹 signifies a full game.

| Mar, 2 | Q | • | łţţ | | | |
|--|--|----------------------------------|-----------------|----------|----------------|--|
| ⊘ Pla Ga | PlayMoreGolf Game distance filter: 25 miles Edit | | | | | |
| мон 24 | PlayMoreGolf 18 holes at PlayMoreGolf Resort 09:30 at PlayMoreGolf Resort È Round • 18 holes ☆ 1 of 4 joined | | | | | |
| PlayMoreGolf WED 18 holes at PlayMoreGolf Resort 26 08:50 at PlayMoreGolf Resort | | | | | | |
| тни 27 | PlayMoreGolf 18 holes at PlayMor 13:30 at PlayMore | r eGolf Res Golf Resor | sort t | of 4 joi | oined | |
| PlayMoreGolf FRI 18 holes at PlayMoreGolf Resort 28 12:30 at PlayMoreGolf Resort & Round • 18 holes & & 1 of 4 joined | | | | | ned 🔿 | |
| MON | PlayMoreGolf 18 holes at PlayMor | eGolf Res | sort | | + | |
| Games | ිදුරු d Players Lea | gues 1 | 3 Notificati | ons | (Q) Profile | |

Image 13

If you have joined a game then you will see the **Joined** label in the game card. If you have been invited to a game then you will see an **Invited** label in the game card.

You can search for games and filter games.

Game View

Selecting a game from the game list opens the **detailed game view**, where you can find key information, including the **location**, **date**, **time**, and **game status**. It also displays your **participation status**, so you always know whether you're in, out, or invited.

| < | | | | | | |
|--|---|-----------------------------|---|--|--|--|
| े व 18 | ^{Dpen} holes at Play№ | loreGolf Resort | | | | |
| Ħ | Monday, 31 Mar 2025 10:00 | | | | | |
| 0 | PlayMoreGolf Resort Westminster Avenue | t , London, London, SW1A | > | | | |
| 88 | PlayMoreGol 6 members | f | > | | | |
| i | Game details | | | | | |
| | Course: | TeeWiz Test Course | | | | |
| | Type of game: | Round | | | | |
| | Game length: | 18 holes | | | | |
| | Max players: | 4 | | | | |
| | Player category: | Mixed | | | | |
| | Scoring format: | Casual | | | | |
| | Team format: | | | | | |
| | Game admin: | PMG Admin | | | | |
| ${\begin{tabular}{l} & \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $ | | | | | | |
| Joined players (1 of 4 joined) | | | | | | |
| Invite players Join game | | | | | | |
| | | | | | | |
| | Image 14 | | | | | |

Joined & Invited Players

Below the game details, you'll see a list of all **joined players** and those who have been **specifically invited**. This includes their **name**, **age**, and **handicap**, helping you keep track of who's in and who's yet to confirm.

| < | < Player profile |
|--|--|
| Joined players (2 of 4 joined) Image: Second Structure Sophie Smith 25 years, 18.5 handicap Invited players (3) Image: Charlie Anderson 38 years, 6.1 handicap | Charlie Anderson |
| Emily Brown 28 years, 9.7 handicap George Smith 27 years, 12.3 handicap | Age Gender Handicap 38 years Male 6.1 Regular club Streambank Golf Club |
| Comments (1) | 401 Pottery Street, Eastend, Saskatchewan, SUN 010 |
| Write a comment | I've been playing since I was a teenager and enjoy competing in club events. Always working on my short |
| Sophie Smith Hi George. I should be able to play. Just checking that I'm definitely available. 👍 | Shared groups |
| 13 min | 6 members |
| Invite players Withdraw | |
| Image 15 | Image 16 |

- Tap on a **player's name** to view their **profile** (Note: You will not be able to open a profile of any player listed as "Guest" or "Unknown PMG Member").
- The player list updates automatically as people join or withdraw.
- Notifications are sent to all **joined players** when someone joins or leaves.



Commenting

Each game has a **dedicated comments section** for game-related discussions.

- To add a comment, type your message in the **comment box** and tap **Post**.
- Comments are limited to 200 characters.
- Messages appear in reverse chronological order (newest first) alongside the commenter's profile picture and name.
- Posting a comment triggers a notification to all joined players.

| < | | < |
|-------------------|--|--|
| Gec 33 y | o rge Williams years, 5.0 handicap | George Williams |
| Invited pl | ayers (3) | Sonhie Smith |
| Cha | arlie Anderson | 25 years, 18.5 handicap |
| Emi | ily Brown | Invited players (0) |
| 28 y | years, 9.7 handicap | 2 |
| Geo | orge Smith | Comments (3) |
| | | Write a comment |
| Comments | (0) | George Smith |
| Hi 🖌 | George. I should be able to play. | I'm up for it as well. See you then 🕹 |
| Jus | st checking that I'm definitely | 1 min |
| " <u>'</u> " | | George Williams Glad you're able to play Sophie - see you on Thursday. Hopefully a few of the others can join. |
| | | 5 min |
| <u>Ч</u> <u>•</u> | | Sophie Smith |
| a s | d f g h j k l | Hi George. I should be able to play. Just checking that I'm definitely available. |
| 仑 Z | x c v b n m 👁 | 1 hour |
| 123 | space return | |
| | | Invite players Withdraw |
| | ₩. | |
| | Image 19 | Image 20 |

Joining a game in Quick9

If a game has **available spots** and hasn't started yet, you'll see a **Join Game** button at the bottom of the game view.

| < | | | | | | |
|---------|---|-----------------------------|---|--|--|--|
| ः 18 | ⊖ o _{pen} 18 holes at PlayMoreGolf Resort | | | | | |
| Ë | Monday, 31 Mar 20 10:00 | 025 | | | | |
| 0 | PlayMoreGolf Resort Westminster Avenue | t , London, London, SW1A | > | | | |
| 200 | PlayMoreGol 6 members | f | > | | | |
| i | Game details | | | | | |
| | Course: | TeeWiz Test Course | | | | |
| | Type of game: | Round | | | | |
| | Game length: | 18 holes | | | | |
| | Max players: | 4 | | | | |
| | Player category: | Mixed | | | | |
| | Scoring format: | Casual | | | | |
| | Team format: | - | | | | |
| | Game admin: | PMG Admin | | | | |
| С. Ш | ୍ରି Public: Open to all group members | | | | | |
| J | Joined players (1 of 4 joined) | | | | | |
| | Invite players | Join game | | | | |
| | | | | | | |
| | | | | | | |

Image 21

How to Join a Game:

- 1. Tap **Join Game** to add yourself to the game.
- 2. This will open the **Book Round** page within Quick9, integrated with the PMG system.
- 3. You'll see a confirmation screen showing the **date**, **time**, **location**, and **points cost** for joining.
- 4. If you want to proceed, select Book Round. If not, tap Cancel.
- 5. Once confirmed, a **booking confirmation** will appear. Close it to return to the Quick9 game list.

6. Your status will update to "Joined" in the game view.

| < | | |
|---|--|--------------|
| | Book Round | |
| GT | | |
| • | | |
| TeeWiz Test Course 1:30pm Thursday, March 27th 2025 | | |
| Player(s) alr be paired | eady on this tee time | e, you will |
| Player | Cost | Paid by |
| Ме | 2 | Me |
| Booking is refundat hou Notify my buddies They can book onto y | ole online if cancelled i rs before start time. your tee time separate | nore than 24 |
| Advertise op | en slots in Quick9 for | this |
| tee booking Other PMG n | nembers can join your | tee |
| time separat | ely | |
| CANCEL | воок | ROUND |
| Home Expl | ore Buddies | Purchases |
| | | |
| | lmage 22 | |

When you join a game, all **joined players** will receive a **notification**. If a game is **full**, the **Join Game** button will no longer be available.

Inviting other players in Quick9

If you've joined a game and want to invite another **PMG member**, follow these steps:

1. Tap **Invite Players** in the game view.

2. This opens the **Invite Players** screen, where you can select one or more players.

3. Use the **search bar** to find PMG members who are active on Quick9.

4. Once you've selected the players you want to invite, tap **Invite** in the top-right corner.

| < | < Invite players 2 players selected Invite | < |
|--|--|--|
| ⊖ open 18 holes at PlayMoreGolf Resort | Charlie Anderson × George Smith × Who ☆ Buddies | Player category: Mixed Scoring format: Casual Team format: - |
| Honday, 31 Mar 2025 | C George Smith 27 years, 12.3 handleap | Game admin: PMG Admin Public: Open to all group members |
| PlayMoreGolf Resort > Westminster Avenue, London, London, SW1A > | Charlie Anderson Alexandre State Sta | loined players (1 of 4 jained) |
| Reference PlayMoreGolf > | E Emily Brown | George Williams |
| (i) Game details | 28 years, 9.7 handicap ☆ | 33 years, 5.0 handicap |
| Course: TeeWiz Test Course Type of game: Round | George Williams 33 years, 5:0 handicap | Charlie Anderson |
| Game length: 18 holes Max players: 4 | | Emily Brown |
| Player category: Mixed Scoring format: Casual | S | 28 years, 9.7 handicap George Smith |
| Team format: - Game admin: PMG Admin | Sophie Smith 25 years, 18.5 handicap | 27 years, 12.3 handicap |
| $\mathop{\odot}\limits_{\Pi}$ Public: Open to all group members | | Comments (0) |
| Joined players (1 of 4 joined) | | Write a comment |
| Invite players Join game | Image 25 | Invite players Join game |
| Image 24 | | Image 26 |

Invited players will receive a **notification** about the game, and can join if they wish (and if there is still sufficient space in the game).



Image 27

Image 28

Withdrawing from a game in Quick9

- 1. Open the **game view** in Quick9.
- 2. Tap Withdraw.

| < | | | |
|---------------------------------|--|--------------------|---|
| Joined Open | | | |
| 18 holes at PlayMoreGolf Resort | | | |
| Ë | Thursday, 27 Mar 2025 13:30 | | |
| | Add to calendar | | |
| 0 | PlayMoreGolf Resort > Westminster Avenue, London, London, SW1A | | |
| 200 | PlayMoreGoli 6 members | f | > |
| i | Game details | | |
| | Course: | TeeWiz Test Course | |
| | Type of game: | Round | |
| | Game length: | 18 holes | |
| | Max players: | 4 | |
| | Player category: | Mixed | |
| | Scoring format: | Casual | |
| | Team format: | - | |
| | Game admin: | PMG Admin | |
| Ŷ | Public: Open to all group members | | |
| | Invite players | Withdraw | |
| | | | |
| Image 29 | | | |

If You Were the Original Booker

- If you **originally booked the tee time**, withdrawing from the game in Quick9 will also remove any **buddies or guests** you included in the booking.
- Any players who joined via **Quick9** will remain in the game (as these are classed as separate bookings).

If You Were Added as a Buddy by the Original Booker

- 1. If the **original booker** added you as a buddy when booking the tee time in the PMG system, you **cannot** withdraw yourself from Quick9.
- 2. You'll need to ask the original booker to **withdraw/cancel the tee booking** and re-book without you.